



800-451-3767 or 937-564-9216

Preparing For Heat Treatment

Thank you for choosing Eco-Therm soon you will be receiving your heat treatment. We will be using the latest cutting edge technology for the extermination of your bedbugs and this is an extremely effective treatment. Unfortunately as if the bedbugs weren't inconvenient enough, there is some preparation on your part before the heat treatment. We at Eco-Therm cannot stress to you enough how important it is for the following steps to be completed before our arrival.

If you have any questions please call 937-564-9216.

In order to get ready for treatment, please complete the following, before we arrive.

1. All clothing, including but not limited to sheets, pillow cases, blankets, all folded clothes including clothing in drawers, clothing on shelves, clothing in boxes and plastic tubs, any towels and wash cloths, all clothing and all cloth no exceptions must be heated in a dryer on high heat for a minimum of 20 minutes. This is probably the most important task of all. The success of your heat treatment depends on how well you heat your clothes. After you heat your clothing you must place them in a plastic trash bag, tie the trash bag shut very tight, no bugs must be able to get into the bag. If at all possible store the treated clothing out of the heat treatment area until after the treatment. If you have any questions ask your Eco-Therm representative.
2. All drawers in the bedrooms will need to be empty.
3. All beds will be stripped and mattress covers or bedbug covers will need to be removed.
4. Please put the following items in one or more boxes labeled do not heat and leave them by the door. We will inspect the boxes and then remove them prior to treatment.
 - All aerosol and pressurized cans, including but not limited to, hairspray, spray-on deodorants, bug sprays, spray paints, asthma inhalers and aerosol cleaning products.
 - Candles, wax figurines and oil paintings.
 - All flammable materials, including but not limited to butane lighters, lamp fuel, fuel for food warmers, solvents, fire extinguishers, oxygen, ammunition and fireworks.
 - Makeup
5. Chocolate and other meltable foodstuffs, fresh fruit, fresh vegetables, candy and gummy anything, should be placed in the refrigerator.
6. Bottles of wine, carbonated beverages, anything with a cork and all snow globes should be placed in the refrigerator or taken outside.
7. All medicines should be placed in the refrigerator.
8. Identify all musical instruments to your Eco-Therm technician the day of your heat treatment.
9. Remove pets and house plants the day of your heat treatment.
10. Remove all fish, drain and remove any aquariums.
11. We will be using very powerful fans during your treatment please throw away all paper items you can do without. All other paper items should be placed in baskets with some type of weight on top of it.

12. This process will not damage your electronics or your VCR tapes, DVDs, CDs, Game CDs. Place these items in stacks on a flat surface with about an inch in between each stack so that they heat will flow all around each stack.
13. Unplug all electronics. The heat treatment will not damage your electronics.
14. The kitchen sink and kitchen counters must be clean and free of dirty dishes and trash.
15. Sweep all floors including under beds, under couches, under chairs, under tables, move and sweep under all furniture. The heating equipment does not work when it is clogged with dust and pet hair.
16. Remove all pictures and all items from the walls if possible place them on the kitchen table or the kitchen counters.
17. Tell your Eco-Therm representative about all breakable glass items and family heirlooms that are to be heat treated.
18. All rugs in each room to be treated are to be rolled up and stood on end to clear the floor for treatment, this includes area rugs.
19. Empty all suitcases. Suitcases are a high risk area for bedbug infestation they must be completely empty for effective heat treatment penetrations.
20. Remove all trash and empty all trash cans.
21. Any other heat sensitive items that are not listed above need to be removed.
22. Eco-Therm will not be responsible for any items damaged during the heat treatment.

The day of your heat treatment

On the day of your heat treatment we will arrive at 8:00 to 8:15 a.m. in white unmarked vehicles. If you have a pet you will need to give your pet a flea bath or take it to the groomer also check inside your pets ears. The clothing you will be wearing out of the house in the morning is not the same clothing you will want to wear after your treatment. Make sure the clothing that you wear coming back into the house has been treated in the dryer. The treatment will generally last until 4:00 to 7:00 p.m. at the end of your treatment we will be using a dry pesticide dust that requires no cleanup and is completely safe once the dust has settled, although you may want to wipe down your kitchen table, counters and wash any exposed food or baby products. Our apologies in advance, when we are done it will look like a bomb has gone off in your residence. All pesticide labels and MSDS sheets are available from your Eco-Therm representative. A charge of \$75 per half hour will be charged for every half-hour the heat treatment crew is delayed setting up because the treatment area is not properly prepared. If you need to reschedule your heat treatment you will need to call by 6:00 PM the day before your treatment or you will be charged a \$200 cancellation fee. Preparing for heat treatment can be a daunting task, for an additional fee starting at \$400 we can have a skilled heat prep team prepare your residence for treatment. Ask your Eco-Therm representative about our monthly bedbug preventative program starting at \$40 a month.

Unless other arrangements are made, payment for your heat treatment will need to be made before your service is preformed.

Thank you.

Any questions or to reschedule please call 937-564-9216.